



- 1. Question:** If a tenant moves out of Norwalk with the TVP and gives temporary custody of their child to someone in Norwalk, when they return will that child be able to move back with them to MG- even if the child is then 18?
Answer: Yes. Once the resident moves back the child is eligible to return to the household.
- 2. Question:** How long will I be moved out of Meadow Gardens? And when will I have to move?
Answer: Relocation is expected to begin in October and residents will be relocated for approximately two years.
- 3. Question:** If someone is not working (zero income) can they still get the voucher? If you lose your job while on the voucher and can't pay rent what happens?
Answer: Yes. You can still get a voucher. If you lose your job, your portion of the rent is recalculated.
- 4. Questions:** Can I temporarily move to a 2-bedroom and share a room with my child?
Answer: Yes. You can share a bedroom with a child. You would use the 2-bedroom payment standard.
- 5. Question:** Will credit score be a problem to get a voucher or an apartment?
Answer: Credit score may affect your ability to rent an apartment, but it won't affect getting a voucher.
- 6. Question:** Will everyone get a voucher or only some people through a lottery?
Answer: All households eligible for a voucher will receive a voucher. The lottery is to determine the order of who gets a voucher first, second etc. We will release 10 at a time.
- 7. Question:** How long do we have to look?
Answer: 60 days and then, if necessary, up to 60 days extension.
- 8. Question:** What is an apartment's rent is greater than the payment standard?
Answer: Rent cannot exceed the payment standard.

- 9. Question:** What do I do with my appliances when I move?
Answer: Most apartments will have a stove and fridge in them so you can either sell your appliances, or give them to family or friends etc.
- 10. Question:** What if I can't find an apartment in the timeframe? Will NHA help me?
Answer: The relocation provider will work with you to help you find something. If you downgrade to a 2 bedroom you would have to stay there for 1 year before looking for another 3 bedroom. Also, if you cannot find an apartment you can be transferred to another public housing unit.
- 11. Question:** Is it likely that vouchers come before the school year starts?
Answer: It's possible but we just don't know. NHA has no control over that. We are waiting for HUD.
- 12. Question:** Do we get our security deposit back from housing?
Answer: Yes, it will be returned to you within 30 days.
- 13. Question:** Do two-bedroom households get a voucher?
Answer: NHA is right-sizing apartments now. If a public housing apartment is available, you can refuse one time. The benefit of moving to another public housing unit is that it will be quicker and you will be first invited back to the new building.
- 14. Question:** If you are behind on rent how much time do you have to correct it?
Answer: To move with a voucher everyone has to be current on their rent and not owe NHA any outstanding balances. Try to pay off as soon as you can. Don't know when the vouchers will come, when you will be at the top of the list.
- 15. Question:** Can back rent be deducted from the security deposit?
Answer: No.
- 16. Question:** When you move with a voucher with housing still be inspecting the unit?
Answer: Section 8 inspects annually. Otherwise, you will work with your landlord. If the landlord isn't making repairs, let NHA know so NHA can inspect and have the landlord make the repairs.
- 17. Question:** If a resident finds an apartment in Bridgeport, do we work directly with Bridgeport?
Answer: If you want to move to another city or state, let NHA know and we will send your paperwork to that place. You have to use that area's payment standards.

18. Question: How long before we know who is our relocation worker?

Answer: You will get your worker once we get the vouchers and start the relocation.

19. Question: Who pays for the moving cost? What if you move out of state?

Answer: NHA will provide all packing materials and will provide the mover for local moves. Will get back to you about out of state moves.

20. Question: What is NHA's plan if a household can't improve their credit before the move?

Answer: Take this time to try to make improvements to your score. If you can't find a Section 8 apartment, you will always be able to transfer to another NHA unit.

21. Question: Can you find a condo, apartment or house?

Answer: You can move into any type of unit as long as it is within the payment standard.